



CONTACT

PHONE

+964 783 844 2251

EMAIL

yousifhakam8@gmail.com

ADDRESS

Baghdad, Al-Mansour, Iraq

SKILLS

- Product Management
- Project Management
- Agile & Scrum
- Product Strategy
- Stakeholder Mgmt.
- Team Leadership
- Jira & Confluence
- Business Analysis
- UI/UX & Figma
- Penetration Testing
- Cybersecurity
- System Administration
- Digital Transformation
- AI Integration

LANGUAGES

Arabic

Native

English

Professional

NOTABLE

UNDP Iraq
— Penetration Tester

IBTIKAR
— Security Audits

Peace & Friendship Org.
— Web Developer

YOUSIF HAKAM

PRODUCT MANAGER · PROJECT MANAGER · CYBERSECURITY PROFESSIONAL

RESUME SUMMARY

Product Manager and Project Manager with 10+ years of experience driving digital transformation across healthcare, fintech, education, sports technology, and enterprise IT. Proven expertise in Agile & Scrum, cross-functional team leadership, and full-cycle product ownership. Founder of **Padel Ops**, Iraq's leading padel sports management platform. Deep cybersecurity background enables a security-first approach to every product delivered.

EXPERIENCE

Project Manager

Jun 2025 – Jun 2026

Mijeser Group · Baghdad, Iraq

- Led delivery across Maria Hospital and Scientific Bureau; coordinated IT teams to build tailored management systems.
- Defined project scope, sprint plans, and milestones ensuring stakeholder and technical team alignment.
- Drove process improvements that enhanced cross-organizational operational efficiency.

Product Manager

Nov 2023 – Present

Al-Mutah (Al-Hakak Group) · Baghdad, Iraq

- Shaped and executed product roadmaps using Agile methodologies in collaboration with engineering and design.
- Gathered and prioritized market-centric requirements, aligning product decisions with user needs.
- Managed cross-functional software teams, orchestrating efficient development cycles and on-time releases.

Product Owner

Oct 2022 – Nov 2023

Creative Advanced Technologies (CAT) · Dubai, UAE

- Managed international projects via Jira and roadmaps, consistently achieving KPIs across 100,000+ users.
- Led Agile sprint planning, requirement gathering, UX collaboration, and stakeholder management.
- Served as primary bridge between business stakeholders and global engineering teams.

Founder & Product Lead

2022 – Present

Padel Ops · Baghdad, Iraq

- Built Iraq's #1 padel platform — mobile app, tournament management, matchmaking, VAR replay, 300+ players; submitted to Apple App Store.

Business Development Manager

Mar 2021 – Sep 2022

Magic Scientific Bureau · Baghdad, Iraq

- Developed strategic partnerships and digital transformation initiatives to expand market reach.

IT Manager

Nov 2018 – Mar 2021

AlWakeel Group · Baghdad, Iraq

- Managed IT across URUK Booking System, Baghdad Airport Branch, BIAP Garage, and Holiday Baghdad.

Penetration Tester & Backend Dev.

May 2016 – Apr 2018

New Vision · Iraq

- Conducted penetration testing on government systems; identified and remediated critical vulnerabilities.

KEY PROJECTS

Serbian Embassy Visa System

High-security diplomatic visa platform built under strict encryption, access-control auditing, and diplomatic-grade compliance KPIs.

Madness App — EdTech

Private tutoring and exam platform for high school students; grade management, performance analytics, and community features.

Dr.Cube — Iraq's #1 Medical Platform

Iraq's leading medical education platform; structured courses, video lectures, and exam prep trusted by thousands of students.

Cosmetics E-Commerce Platform

Enterprise-grade product ordering and inventory management platform for luxury cosmetics, serving a 12,000+ product catalogue.

EDUCATION

B.Sc. Computer Engineering

2018 – 2022

Baghdad College of Economic Sciences University